



Wael Hassan El garaihy Ahmed

Associate Professor

Personal Data

Nationality | Egyptian

Date of Birth | 20/ 8 /1967

Department | Business Administration Department

Official UoD Email | whgaraihy@uod.edu.sa

Office Phone No. | 32282

Language Proficiency

Language	Read	Write	Speak
Arabic	Excellent	Excellent	Excellent
English	Excellent	Excellent	Very Good

Academic Qualifications (Beginning with the most recent)

Date	Academic Degree	Place of Issue	Address
2008	PhD. (Business Administration)	Egypt	Suez Canal University, Ismailia
1995	Master (Business Administration)	Egypt	Port Said University, Port Said
1990	Bachelor (Business Administration)	Egypt	Port Said University, Port Said
1989	Bachelor (Statistics & Computer Science)	Egypt	Port Said University, Port Said

PhD, Master or Fellowship Research Title: (Academic Honors or Distinctions)

PhD	Using Neural Networks for increasing banking service quality in Egyptian commercial banks.
Master	Marketing information system as an instrument for developing Marketing decisions – Applied study for the garments sector in Port Said free zone.
Fellowship	I spent the period of this grant at the DeGroote School of Business, McMaster University, Canada, as a visiting scholar for the period of (June to Dec, 2007).

Professional Record: (Beginning with the most recent)

Job Rank	Place and Address of Work	Date
Associate Professor	Business Administration Department, Faculty of Applied Studies and Community Service, University of Dammam. Saudi Arabia.	2014 -10 – 15
Assistant Professor	Business Administration Department, Faculty of Applied Studies and Community Service, University of Dammam. Saudi Arabia.	2012 - 3 – 5
Assistant Professor	Faculty of Management and Computer - Port Said University - Egypt	2008 - 8 – 29
Assistant Professor	Faculty of Commerce, Port Said University, Egypt.	2008 - 4 – 16



lecturer	Faculty of Commerce, Port Said University, Egypt.	2002 - 9 – 15
Demonstrator	Faculty of Commerce, Port Said University, Egypt.	2000 - 9 – 1
Demonstrator	Faculty of Commerce, Suez Canal University, Ismailia, Egypt.	1995 -12- 24

Administrative Positions Held: (Beginning with the most recent)

Administrative Position	Office	Date
Business Administration Department Chair		15 / 9 / 2013 – till Date

Scientific Achievements

Published Refereed Scientific Researches

(In Chronological Order Beginning with the Most Recent)

#	Name of Investigator(s)	Research Title	Publisher and Date of Publication
1	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin	Measuring the Impact of Human Resource Management Practices on Organizational Performance with the Mediating Role of Supply Chain Performance between Them in Saudi Industrial Large Organizations	<i>Archives of Business Research</i> April 2016
2	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin	The Prediction of Corporate Social Responsibility Impact on Competitive Advantage: An Artificial Neural Network Approach	<i>International Journal of Academic Research in Economics and Management .Sciences</i> , January 2015
3	Wael Hassan El-Garaihy and Saleh Al-Rasheed	Measuring the Saudis Intention towards Advertising and Marketing Activities in Social Networking: Structural Equation Modeling Approach	<i>International Journal of Humanities and Social Science</i> , June 2014
4	Wael Hassan El-Garaihy, Abdul-Kader Mobark	Measuring the Impact of Corporate Social Responsibility Practices on Competitive Advantage: A Mediation Role of Reputation and Customer Satisfaction: SEM with Conceptual Framework	المنتدى الأول للمسئولية الاجتماعية في المنظمات السعودية، مارس 2014
5	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin	Measuring the Impact of Corporate Social Responsibility Practices on Competitive Advantage: A Mediation Role of Reputation and Customer Satisfaction	<i>International Journal of Business and Management</i> , May 2014
6	Wael Hassan El-Garaihy and Sami Abdullah Al-bahussin	Organizational Capabilities and Customer Value: A Mediation Effect of Human Resource Practices in Saudi Arabia Services Sector	<i>European Journal of Business and Management</i> , March 2014
7	Wael Hassan El-Garaihy	Developing and Validating a Hospitality Service Quality Scale in Saudi Arabia	<i>International Journal of Business and Social Science</i> , November 2013
8	Wael Hassan El-Garaihy and Sami Abdullah Al-bahussin	(HOSP-SQ): A Structural Equation Model	<i>International Journal of Business and Management</i> September 2013



9	د/ وائل حسن الجراحي أحمد	The Impact of Human Resource Management Practices, Organizational Culture, Organizational Innovation and Knowledge Management on Organizational Performance in Large Saudi Organizations: Structural Equation Modeling with Conceptual Framework	المجلة العلمية للعلوم الإدارية، يوليو 2010
10	د/ وائل حسن الجراحي أحمد	قياس جودة خدمات التعليم العالي وتحليل العلاقة بينها وبين كلاً من رضا الطلاب و الصورة الذهنية و ولاء الطلاب:مدخل منهجي تحليلي	جمعية إدارة الأعمال العربية، ديسمبر 2008
11	د/ وائل حسن الجراحي أحمد	نماذج قياس الجودة في مجال الخدمات : دراسة تحليلية انتقادية	جمعية إدارة الأعمال العربية، سبتمبر 2008

Refereed Scientific Research Papers Accepted for Publication

#	Name of Investigator(s)	Research Title	Journal	Acceptance Date
	Wael Hassan El-Garaihy and Saleh Al-Rasheed	Measuring the Satisfaction of Business Organizations with Graduates' Specialized Skills of Marketing and Business Administration Departments in Saudi Universities	International Journal of Business and Management	To publish in January 2017

Completed Research Projects

#	Name of Investigator(s) (Supported by)	Research Title	Report Date
1	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin	The Role of Human Resource Management in Enhancing Supply Chain Management Performance: Applied Study	3/3/2015: 2/3/2016
2	Wael Hassan El-Garaihy and Saleh Al-Rasheed	Evaluate the performance level of marketing graduates of Saudi universities from the viewpoint of employers (An experimental study)	1/3/2015: 29/2/2016
3	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin	Impact of Corporate Social Responsibility Initiatives on the Competitiveness of Saudi Organizations, Experimental Study	26/1/2014: 25/2/2015

Current Researches

#	Research Title	Name of Investigator(s)
	A Suggested Model for Converting the TQM Principles into Reality in University Administration Using EFQM Model and Six Sigma: University of Dammam, Saudi Arabia Case Study	Wael Hassan El-Garaihy, Abdul-Kader Mobark and Sami Abdullah Al-bahussin
	Using Neural Networks to Predict the Impact of Supply Chain Management Practices on Enhancing the Performance of Saudi Industrial Organizations: An Applied Study	Wael Hassan El-Garaihy and Saleh Al-Rashed



Contribution to Scientific Conferences and Symposia

#	Conference Title	Place and Date of the Conference	Extent of Contribution
1	The first Forum for Social Responsibility in Saudi Arabia organizations	Dammam, March 2014	Research
2	Eighth International Conference on Management of e-commerce	Toronto, Ontario, Canada, 11-12 July 2007	Attend
3	XIII International Conference on Total Quality Control Systems	Toronto, Ontario, Canada, 23 to 26, August 2007	Attend

Membership of Scientific and Professional Societies and Organizations

- Advisory board member, International Society for Scientific Research and Development (ISSRD)
- international participants Member, International Organization of Scientific Research (IOSR).
- Member, American Association of International Researchers (AAIR).
- Member, International Society for Development and Sustainability (ISDS).
- Certified external Auditor, the National Authority for Quality Assurance and Accreditation, Egypt.
- Member, Arab Association for Entrepreneurship, Riyadh, Saudi Arabia
- Member, Arabian Organization for Managerial Sciences.
- Member, Arabian Organization for Technology & Logistics.
- Member, Egyptian Association for Information System and Operations Research.
- Member, Suez Canal University Quality Assurance Board.

Teaching Activities

Undergraduate

#	Course/Rotation Title	No./Code	Extent of Contribution (no. of lectures/Tutorials. Or labs, Clinics)
1	Supply Chain Management	MGMT 111	Teaching, Instructor
2	Total Quality Management	MGMT 423	Teaching, Instructor
3	Operations Management	MGMT 220	Teaching, Instructor
4	graduation project	MGMT 497	Teaching, Instructor

Brief Description of Undergraduate Courses Taught: (Course Title – Code: Description)

1	<p>This course is designed to provide the student's scientific knowledge in the areas of logistics, physical distribution and logistics management. logistical expenses Represent about 30% of sales in the various organizations.</p> <p>It provides the student with many examples and models that enable him to choose the appropriate alternatives that will maximize the organization returns, and the minimization of physical distribution and logistics activities expenses.</p>
---	--



2	This course covers the most basic concepts of entrances and application of total quality management, the methods of quality and optimize performance measurement review, concepts to improve product quality operations and strengthen the competitive position of the organization as well as the reference to the most important obstacles facing the process of applying total quality management.
3	This course is designed help the students to acquire the necessary modern knowledge in the areas of operations and production management. students can also acquire planning skills, analysis of the production of goods and services problems. It also allows him to use methods and tools of logical thinking in the analysis of production problems, and invest the resources available the best investment possible.
4	This course covers the application on multiple skill set of basic knowledge acquired by students through the stages of administrative studies altogether, so that it can deal with the business environment, and responsibility, teamwork, and decision-making, as well as training on the management of important events.

Course Coordination

#	Course Title and Code	Coordination	Co-coordination	Undergrad.	Postgrad.	From	to
	Supply Chain Management	√		√		2014	Date
	graduation project	√		√		2014	Date

Student Academic Supervision and Mentoring

#	Level	Number of Students	From	to
1	Bachelor	275	9:00	11:00

Supervision of Master and/or PhD Thesis

#	Degree Type	Title	Institution	Date
1	Master	The role of organizational culture in increasing the effectiveness of the management of the diversity of human resources - a field study on the application of multinational company's governorate of Port Said	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2014
2	Master	The use of information technology to improve logistics performance of the service organizations – Field Study	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2013
3	Master	Functional quality of life and its role in achieving the total quality - a field study in the hospitals sector	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2012
4	Ph.D.,	Proposed framework for the use of the Balanced Scorecard to evaluate the performance of the Egyptian banks	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2011
5	Ph.D.,	A proposed model for measuring the effect of the quality of working life on the performance of workers in the Egyptian Airline Company	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2011
6	Ph.D.,	Personal and organizational variables and their relationship to the organizational commitment and organizational justice in the multinational companies	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2010



7	Master	Analysis of the Functional and personal variables alienation relationship at work with the application of the Investment Public Free Zone in Port Said	Faculty of Commerce - Suez Canal University, Ismailia, Egypt	2009
---	--------	--	--	------

**Administrative Responsibilities, Committee and Community Service
(Beginning with the most recent)**

Administrative Responsibilities

#	From	To	Position	Organization
1	15/09/2013	Date	Head of Department of Business Administration	College of Applied Studies - University of Dammam

Committee Membership

#	From	To	Position	Organization
1	10/10/2013	Date	Member, the Committee of plans and curricula	Faculty of Applied Studies and Community Service, University of Dammam. Saudi Arabia.
2	23/12/2012	31/8/2013	Chairman, the Social and Cultural Committee	Faculty of Applied Studies and Community Service, University of Dammam. Saudi Arabia.
3	23/12/2012	31/8/2013	Member, the Committee of graduates	Faculty of Applied Studies and Community Service, University of Dammam. Saudi Arabia.
4	2010 SEPT.	FEB. 2012	Chairman, the committee of preparing the strategic plan	the Higher Institute of Management and Computer
5	2011 JAN.	FEB. 2012	Member, the General Committee for Strategic Planning	Port Said University, Egypt
6	2008 SEPT.	FEB. 2012	Chairman, the Committee of Quality Assurance and Accreditation	the Higher Institute of Management and Computer
7	2008 SEPT.	FEB. 2012	Chairman, the Social and trips Committee	the Higher Institute of Management and Computer
8	2009 SEPT.	FEB. 2012	Chairman, New Academic Programs	The Higher Institute of Management and Computer Coordinator
9	2010 JAN.	FEB. 2012	Chairman, the self-study Committee	The Higher Institute of Management and Computer

Personal Key Competencies and Skills: (Computer, Information technology, technical, etc.)

1	Computer, Information technology, technical, etc.	excellent
---	---	-----------

Last Update

18/11/2016